



## WEE Federal Credit Union

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[www.weefederal.org](http://www.weefederal.org)

March 23, 2020

Dear WEE Federal Credit Union Members,

After careful consideration to ensure the health and well-being of our members, and employees, we have made the decision to close our lobby until further notice. As we continue to monitor the COVID-19 pandemic, we are committed to providing member services primarily through the use of our drive thru and telephones during normal business hours Monday – Friday. Please be assured that you still have the same 24/7 access to our online banking, our on-site ATM, and several surcharge free ATMs through-out this country. If you currently do not have your online account set up, or need help using this service, please contact us so our member service team can assist you. Our online banking may be accessed at the following: [www.weefederal.org](http://www.weefederal.org)

Members who need to conduct a transaction that requires access to our lobby, like accessing a lobby box, opening a new account, or signing loan documents, should contact us to request an appointment. We ask that anyone with a fever, cough, sore throat, other flu-like symptoms or if you have traveled to a high-risk area for COVID-19 or have had contact with a person known to be infected with COVID-19 to refrain from making appointments.

As always, we are committed to serving your financial needs and we remain committed to providing the quality service that you expect from WEE Federal Credit Union. We are aware that many people have been or will be impacted by this pandemic. We have programs available to assist affected members such as loan skip-a-payment and other options.

Thank you for your cooperation as we take these important steps to ensure the safety of our members and employees.

Sincerely,

*Todd McGinnis*  
Todd McGinnis  
CEO